



Contact:

Shane Carter
Director of Public Relations & Marketing
(870) 239-7018 shane.carter@arkansasmethodist.org

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**ARKANSAS METHODIST EMERGENCY DEPARTMENT RECOGNIZED
WITH NATIONAL IMPROVEMENT AWARD**
Compass Award Focuses on Patient Satisfaction

PARAGOULD, AR The Emergency Department at Arkansas Methodist Medical Center (AMMC) in Paragould has been named by Press Ganey Associates, Inc. as a 2007 Compass Award Winner. The Compass Award recognizes healthcare facilities that show the most improvement over two years in overall patient satisfaction.

The Press Ganey Compass Award is a coveted symbol of achievement in the healthcare satisfaction industry that is bestowed annually, and Arkansas Methodist is just one of 34 health care facilities across the nation to be recognized with this award.

“The Compass Award symbolizes our employee’s dedication to giving patients world-class care,” AMMC President/CEO Ron Rooney said. “At AMMC, ‘It’s all about you’ and we really take that philosophy to heart when caring for our patients and their families. The award lets us know that we’re staying true to that commitment.”

Press Ganey currently partners with more than 7,000 health care facilities – including nearly 40 percent of U.S. hospitals – to measure and improve the quality of patient care. The company’s databases are the largest in the industry, and allow facilities nationwide to benchmark their results against peer organizations.

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AMMC Receives Compass Award/Page 2

Dr. Melvin F. Hall, President and CEO of Press Ganey noted, "We are proud partners with Arkansas Methodist, their dedication to continuous improvement serves as a model for all."

Arkansas Methodist Medical Center, Paragould is a 129-bed, fully JCAHO accredited, not-for-profit medical center. AMMC has touched thousands of lives since 1949 as a Beacon of Health, Hope and Healing. Additional AMMC information is available at www.arkansasmethodist.org.

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Cutline: Employees of Paragould's Arkansas Methodist Medical Center earn a prestigious Compass Award for national patient satisfaction.

Pictured:

Front row from the left: Pam Sellen, Secretary; Nikki Tuberville, Patient Care Tech.; Lana Faulkner, RN; Carol Hopper, RN; Angelica West, Secretary.

Middle row from the left: Pat Ray, RN-ER Coordinator; Sydney Wallace RN; Ashley Webb RN; Barbara Cooley, RN; Elizabeth Young, LPN.

Back row from the left: Barry Alderson, Paramedic; Jerry Hill, RN; Kenny Adams, RN; Tina Perry, Paramedic.